



Chubb Excess Flood Insurance

FREQUENTLY ASKED QUESTIONS FOR CUSTOMERS

Why Do I Need Flood Insurance?

If you have a federally insured mortgage and live in a high-risk flood zone, the mortgage company will require flood insurance to secure your loan. Or, if you live in a high-risk flood zone and have previously received federal disaster assistance after a flood, you will be required to purchase and maintain flood insurance until your loan is paid off. In this case, if you don't buy flood insurance and another flood damages your property, a request for federal assistance could be denied.

(Source: www.floodsmart.gov, 2/10)



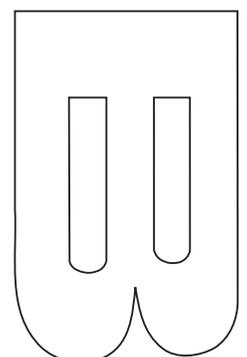
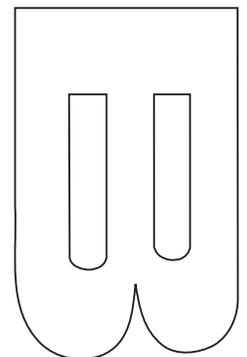
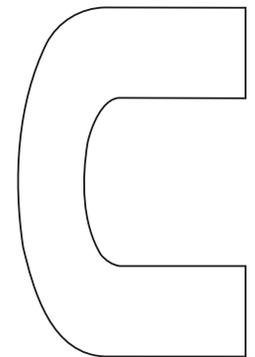
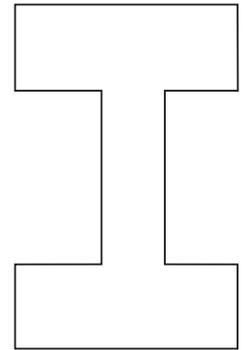
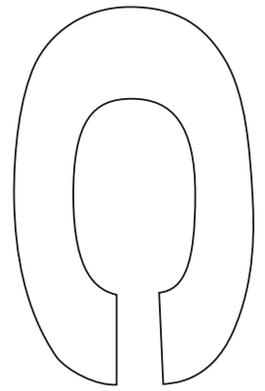
Doesn't My Homeowners Insurance Policy Cover Flooding?

No. Flood damage is not usually covered by a homeowners insurance policy. Separate flood insurance, including an excess flood policy, may be required.

What Is Excess Flood Insurance? How Does It Work?

If your home is at high risk for flooding, you may need higher limits of flood coverage but may not be eligible for Chubb Personal Flood Insurance (primary flood insurance). However, you can purchase the maximum amount of flood insurance available through the National Flood Insurance Program (NFIP), or you may choose to "self-insure" for that amount. Self-insurance means that you, along with your independent insurance advisor and accountant, have determined that if a flood occurs, you can afford to pay a portion of the flood loss on your own, without an NFIP policy.

(continued)



If you have a Chubb homeowners policy, you may be eligible for Chubb Excess Flood Insurance. A Chubb excess flood policy covers flood losses that exceed the NFIP maximum coverage limits available, whether you choose to purchase an NFIP policy or self-insure for that amount. In other words, Chubb offers additional or “excess” flood coverage on top of the maximum amount available through the NFIP. Chubb Excess Flood Insurance not only provides higher limits but also broader coverage than the competition’s excess flood insurance policy.

What Are Some Advantages Of Chubb Excess Flood Insurance Versus The Competition’s Excess Flood Policy?

- **Broader coverage for flood.** Chubb defines “flood” to include a flood loss confined to your insured property. The competition uses the NFIP requirement that a flood must inundate at least two acres or two or more properties, one of which is your insured property, in order to qualify for coverage.
- **Higher total property coverage limit.** Chubb offers excess flood coverage for your home plus its contents, up to \$15 million.
- **Replacement cost for damaged property.** In the event of a covered excess flood loss, Chubb Excess Flood Insurance covers the replacement cost for your house, other permanent structures, condo or co-op, and your contents, without deduction for depreciation, up to the limit you select on your policy. The competition uses the NFIP valuation method, which deducts for depreciation for secondary residences such as vacation homes, and also depreciates the replacement value of your home’s contents before paying a claim.
- **Additional living expenses.** Chubb Excess Flood Insurance includes coverage for related expenses such as meals and lodging or the fair rental value of your home if it cannot be lived in because of covered excess flood damage.
- **Coverage for finished basements.** For an additional premium, Chubb Excess Flood Insurance offers coverage for contents in a basement and coverage for real property in a basement.
- **Rebuilding your home to code.** For an additional premium, Chubb Excess Flood Insurance also offers coverage to pay for the costs to comply with any laws or ordinances requiring the repair, replacement or demolition of your home after a covered flood loss. This also includes required updates such as electrical wiring and plumbing.

If A Flood Occurs, How Will Chubb Handle My Flood Claim?

Chubb is world-renowned for outstanding claim service and expertise. In the event of a flood, in most cases, a Chubb claim adjuster can handle both your excess flood insurance claim and homeowners claim.

How Can I Obtain Chubb Excess Flood Insurance For My Home?

Contact your independent Chubb agent or broker for more details. To find an agent near you, call **1.877.60CHUBB** or visit **www.chubb.com/personal** and click on the “Find an Agent” link.



Excess Flood Insurance Coverage And Limits Chubb Versus The Competition's Policy

CUSTOMER'S CONCERN	CHUBB EXCESS FLOOD INSURANCE	THE COMPETITION'S EXCESS FLOOD INSURANCE
What if there is flood damage to only my property?	Chubb will cover a flood loss, even if the flood is confined to just the insured property, in excess of the self-insured retention shown on the declarations page.	There is no coverage for a "confined" flood. Another excess policy follows the NFIP requirement that a flood must inundate at least two acres or two or more properties, one of which is the insured property.
Does the excess flood policy pay for the cost to meet local, state and federal flood requirements that may be imposed after a major flooding event?	Rebuilding to code coverage may be purchased for an additional premium.*	No. Costs to comply with laws and ordinances are excluded.
Are homes and contents paid on a replacement cost basis?	Yes.	No. Only one-family, owner-occupied dwellings are paid at replacement cost. All other types of property are subject to depreciation and paid at actual cash value.
Does the policy cover finished basements?	Coverage for real property and contents in a basement may be purchased for an additional premium.*	No. Coverage follows the underlying NFIP policy's restrictions.
What about the special limits for items such as fine art, collectibles, furs, jewelry, silverware and golf carts?	Chubb will cover these items up to \$5,000 for each category, as long as the flood loss exceeds the self-insured retention limit shown for contents on the declarations page.	No. Only the underlying NFIP policy provides a \$2,500 special limit for all these categories of property combined.
Does the excess flood policy provide for additional living expenses such as the cost of hotels, meals or other items when a home cannot be lived in due to a flood?	Yes. Up to \$7,500 is automatically included. Higher limits are available for an additional premium.*	No. Coverage follows the underlying NFIP policy, which does not provide this coverage.
Does the insured have to purchase an underlying NFIP policy?	No. The insured may purchase the maximum limits of coverage available from the NFIP or choose to self-insure that amount.	Yes.
If the house is located in a non-participating or emergency community and is not eligible for an NFIP policy, can the insured still purchase excess coverage?	Yes. If the home is acceptable to underwriting, it can be insured, subject to the self-insured retention limit shown on the declarations page.	No. Coverage follows the underlying NFIP policy, which excludes these types of risks.

* Higher limits are available for an additional premium. Please check with your agent on availability of higher optional limits in your state.



**CHUBB
PERSONAL
INSURANCE**

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www.chubb.com/personal

Form 02-01-0409 (Rev. 2/10)

Chubb refers to the insurers of the Chubb Group of Insurance Companies underwriting coverage: Federal Insurance Company. Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies.

This literature is descriptive only. Actual coverage is subject to the language of the policies as issued. Coverage may not be available in all jurisdictions. The coverage comparison is based on the Chubb Excess Flood Insurance Policy, 5/06 edition; and the Federal Emergency Management Agency National Flood Insurance Program Standard Flood Insurance Policy Dwelling Form, 5/1/05 edition.