

Real people.
Real stories.



Jim B.

On Chubb's commitment:

"The definition of great service is to do more and better than anyone expects. That's what Chubb does."

On Chubb's expertise:

"Chubb took the initiative to make sure we were insured in the most efficient way."

On the value of having Chubb:

"It's wonderful to have at least one aspect in your life be something that you know is protected, you know is safe, and you know is secure."

Two and a half years ago, Jim B. was recovering from a full knee replacement at a hospital in New York City. His family was driving to visit him, and they got into an accident in his wife's brand-new car.

Luckily, no one was hurt, but the car was another story. Their first call was to Chubb. A check was issued within 24 hours to help make all the necessary repairs to their car at the right repair shop. The check far exceeded what Jim thought the settlement should have been. But after two days, it became clear that the car was totaled, so Chubb suggested that Jim and his family simply go to the dealership and get a new car — Chubb would take care of everything.

Jim says Chubb surpassed his family's expectations in every way. The speed of the claim, quality of the claim, quality of service, and follow-up were all better than he could ever have anticipated.

Being in the service industry himself, Jim understands the importance of making customers happy and giving them what they need. Chubb did exactly that for him and his family. He feels so lucky to have been fortunate enough in his career to put together a fantastic lifestyle and to have assurance that it's protected.

Insure wisely. Live confidently.

To find an agent near you, visit www.MoveUpToChubb.com



Personal
Insurance

ASK YOUR INSURANCE COMPANY IF IT CAN DO THIS.

Pay living expenses at your current standard of living

We pay for comparable temporary housing when you can't live in your home due to a covered loss or forced evacuation, plus the increase in expenses until you can return, including kenneling your pet.

We'll help you get back what you had

With replacement cost coverage, you get the money it costs to replace anything that's covered, not a depreciated value.

Give you freedom of choice

You can select your own contractor following a covered loss or choose from our list of local, preferred vendors.

MOVE UP
TO CHUBB

www.MoveUpToChubb.com

Pay the cost of rebuilding to current building codes and standards

We pay the costs it takes to bring your home up to current code, in relation to a covered loss.

Let you spend or keep the money

You can receive cash up to your policy limit whether or not you repair or rebuild your home that is damaged after a covered loss.



Personal
Insurance

Insure wisely. Live confidently.

Pay for damage from water backup of interior sewers or drains

Included, up to your applicable policy limit.

Offer complimentary best-in-class services

Our Masterpiece HomeScanSM uses infrared technology to help detect hidden moisture and fire hazards in your home. Our Masterpiece[®] Protection Network offers referrals to prequalified service providers.

Provide personalized home appraisal service

We help you determine the proper amount of coverage for your home and identify home safety measures that may qualify you for savings. Includes personalized security and fire-prevention advice.

© 2015 Chubb & Son, a division of Federal Insurance Company. Chubb refers to the insurers of the Chubb Group of Insurance Companies underwriting coverage. For a list of these insurers, please visit www.chubb.com. Not all insurers do business in all jurisdictions. This literature is descriptive only. Actual coverage is subject to the language of the policies as issued. Coverage is capped in some states. Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies. Chubb Personal Insurance, PO Box 1600, Whitehouse Station, NJ 08889-1600.

Form 02-01-0655 (Rev. 4/15)